

Privacy Policy

Last Updated: September 2026

At NC Safaris, we respect your privacy and are committed to protecting the personal information you share with us.

This Privacy Policy explains how NC Safaris collects, uses, stores, protects, and may share personal information when you visit our website, communicate with us, request information, make a booking, or use our travel services.

NC Safaris processes personal information in accordance with applicable data protection and privacy requirements in Tanzania, including the Personal Data Protection Act, 2022 and applicable regulations.

1. Who We Are

NC Safaris is a Tanzania-based safari and travel company offering safari experiences, tours, mountain trekking, cultural experiences, beach holidays, accommodation arrangements, transfers, and other travel-related services.

For the purposes of applicable data protection laws, NC Safaris may act as a data controller when determining how and why your personal information is collected and processed.

Data Controller: NC Safaris

Location: Arusha, Tanzania

Website: ncsafaris.com

Privacy Contact: info@ncsafaris.com

2. Information We Collect

Depending on how you interact with us, we may collect different types of personal information.

Information You Provide Directly

This may include:

- Full name
- Email address
- Telephone or WhatsApp number
- Country of residence

- Travel dates
- Number of travelers
- Passport or identification details where required for travel arrangements
- Arrival and departure information
- Accommodation preferences
- Dietary requirements
- Special requests
- Information provided when requesting a quotation or making a booking
- Communications you send to us

Where necessary for the safe and proper operation of certain trips, we may also process relevant health, mobility, dietary, or other sensitive information that you voluntarily provide.

We only seek information that is reasonably necessary for the purpose for which it is collected.

3. Information Collected Automatically

When you visit our website, certain technical information may be collected automatically.

This may include:

- IP address
- Browser type and version
- Device type
- Operating system
- Pages visited
- Referring website
- Approximate location information
- Date and time of visits
- Website interaction data
- Cookies and similar technologies

This information may help us understand how visitors use our website, improve website performance, maintain security, and provide a better user experience.

4. How We Use Your Information

NC Safaris may use personal information for legitimate and necessary business purposes, including to:

- Respond to enquiries and requests
- Prepare safari quotations
- Plan and operate bookings
- Arrange accommodation and transportation
- Organize park permits, activities, and other travel services
- Communicate with travelers before, during, and after a trip
- Process payments where applicable
- Provide customer support
- Respond to special requirements
- Improve our website and services
- Maintain website security
- Prevent fraud or misuse
- Meet legal and regulatory obligations
- Send relevant marketing communications where permitted and appropriate

We aim to collect and process personal information only for specified, legitimate purposes and only to the extent reasonably necessary for those purposes.

5. Booking & Travel Information

When you make a booking with NC Safaris, certain personal information may need to be shared with relevant service providers in order to deliver your trip.

Depending on your itinerary, this may include:

- Lodges and camps
- Hotels
- Airlines or other transport providers
- Safari guides and drivers
- National parks and conservation authorities
- Activity and excursion providers
- Immigration or other authorities where legally required
- Other suppliers directly involved in providing your booked services

We seek to limit information shared to what is reasonably necessary for the relevant service.

6. Legal Basis for Processing

Personal information may be processed where necessary for purposes such as:

- Providing services you have requested
- Entering into or performing a contract with you
- Complying with legal or regulatory obligations
- Protecting legitimate business interests
- Maintaining website and information security
- Responding to enquiries
- Fulfilling other lawful purposes permitted under applicable data protection requirements

Where consent is required, we will seek consent in an appropriate manner.

Under Tanzania's data protection framework, individuals have rights concerning how their personal information is collected and processed.

7. Marketing Communications

If you choose to receive marketing communications from NC Safaris, we may contact you about:

- New safari experiences

- Travel inspiration
- Special offers
- Destination information
- Company news
- Relevant travel updates

You may withdraw your consent or opt out of direct marketing communications at any time.

You can do this by using the unsubscribe option included in marketing emails or by contacting us directly.

8. Cookies & Similar Technologies

Our website may use cookies and similar technologies to improve functionality, understand website usage, remember preferences, and support analytics or marketing activities.

Cookies may include:

- Essential cookies
- Functional cookies
- Analytics cookies
- Performance cookies
- Marketing or advertising cookies

You may manage certain cookie preferences through your browser or available website cookie controls.

Some cookies may be placed by third-party services that help us operate, analyse, secure, or improve our website.

Where applicable, additional information about cookies may be provided through our Cookie Policy.

9. Analytics & Third-Party Services

NC Safaris may use third-party technologies and services to operate and improve its website and business.

These may include services used for:

- Website analytics
- Website security
- Contact forms
- Email communication
- Advertising measurement
- Payment processing
- Maps and location services
- Website hosting
- Customer communication

These third parties may process information according to their own privacy policies and applicable contractual or legal requirements.

We do not authorize third parties to use your personal information for purposes unrelated to the services they provide to us unless otherwise permitted by law.

10. Sharing Personal Information

NC Safaris does not sell your personal information.

We may share relevant personal information where necessary with:

- Service providers involved in your booking
- Technology and hosting providers
- Payment providers
- Professional advisers
- Government authorities where legally required
- Law enforcement or regulatory authorities where required
- Other parties where you have provided appropriate consent

We take reasonable steps to ensure that information shared with third parties is limited to what is necessary for the relevant purpose.

11. International & Cross-Border Data Transfers

Because travel services and technology providers may operate internationally, your personal information may in certain circumstances be processed or stored outside Tanzania.

Where personal information is transferred outside Tanzania, NC Safaris will seek to comply with applicable requirements governing cross-border transfers and appropriate data protection safeguards.

The Tanzania Personal Data Protection framework places specific requirements around transfers of personal information outside the country.

12. How We Protect Your Information

We take reasonable technical and organizational measures designed to protect personal information against unauthorized access, loss, misuse, alteration, disclosure, or destruction.

Depending on the nature of the information and processing involved, safeguards may include:

- Access controls
- Restricted access to personal information
- Secure systems and storage
- Authentication measures
- Staff confidentiality requirements
- Security monitoring
- Appropriate data handling procedures

However, no online system or method of transmission can be guaranteed to be completely secure.

13. How Long We Keep Your Information

We retain personal information only for as long as reasonably necessary for the purpose for which it was collected, including to:

- Provide requested services

- Complete bookings
- Maintain business and financial records
- Meet legal or regulatory obligations
- Resolve disputes
- Enforce agreements
- Protect our legitimate business interests

When information is no longer required, we will take reasonable steps to securely delete, anonymize, or otherwise dispose of it where appropriate.

14. Your Privacy Rights

Subject to applicable law, you may have rights relating to your personal information, including the right to:

- Be informed about how your information is processed
- Request access to personal information we hold about you
- Request correction of inaccurate or outdated information
- Request deletion or destruction of personal information where applicable
- Request restriction of certain processing
- Object to certain processing
- Withdraw consent where processing is based on consent
- Request data portability where applicable
- Object to certain direct marketing
- Raise concerns about the handling of your personal information
- Lodge a complaint with the relevant data protection authority

The Personal Data Protection Commission of Tanzania identifies these among the rights available to data subjects under Tanzania's data protection framework.

15. How to Exercise Your Rights

If you would like to exercise a privacy right or ask a question about how NC Safaris handles your information, please contact us using the details below.

Privacy / Data Protection Contact:

info@ncsafaris.com

NC Safaris

Arusha, Tanzania

Website: ncsafaris.com

We may need to verify your identity before processing certain requests in order to protect your information from unauthorized disclosure.

16. Children's Privacy

Our travel services may include family and child-friendly experiences. However, our website is not intended to knowingly collect personal information from children without appropriate involvement of a parent or legal guardian.

Where information concerning a child is required for a booking or travel service, it should be provided by a parent, legal guardian, or another person legally authorized to provide it.

17. Third-Party Websites

Our website may contain links to websites operated by third parties, including accommodation providers, tourism organizations, airlines, payment services, social media platforms, and other travel-related websites.

NC Safaris is not responsible for the privacy practices, content, or security of third-party websites.

We encourage you to review the privacy policies of any external website before providing personal information.

18. Data Breaches & Security Incidents

If NC Safaris becomes aware of a personal data security incident affecting personal information, we will take reasonable steps to investigate, contain, and address the incident in accordance with applicable legal and regulatory requirements.

Where notification is legally required, we will make the appropriate notifications to affected individuals and/or relevant authorities.

19. Complaints

If you have a concern about how NC Safaris has collected, used, stored, or otherwise processed your personal information, please contact us first so that we can review and address the matter.

You may also have the right to submit a complaint to the Personal Data Protection Commission (PDPC) in Tanzania where appropriate. The PDPC is the statutory authority responsible for overseeing and enforcing Tanzania's personal data protection framework.

20. Changes to This Privacy Policy

NC Safaris may update this Privacy Policy from time to time to reflect changes in our services, technology, legal requirements, or data protection practices.

When changes are made, the updated version will be published on this page together with a revised "Last Updated" date.

We encourage you to review this page periodically to stay informed about how we handle personal information.

21. Contact Us

If you have any questions about this Privacy Policy or the way NC Safaris handles personal information, please contact us.

NC Safaris

Arusha, Tanzania

Website: ncsafaris.com

Privacy / Data Protection Contact: info@ncsafaris.com

Your privacy matters to us, and we are committed to handling your personal information responsibly, transparently, and securely.